Muzn Energy L.L.C.
10th Floor, Sky Tower
Reem Island, PO Box 3376
Abu Dhabi, United Arab Emirates
info@muzn.com
+971 2 673 2626

LEGAL

Privacy Policy

How MUZN Energy collects, uses and protects personal data when you visit our website or contact us about LNG supply.

Last updated 29 October 2026

CONTENTS

1. Who we are
2. Information we collect
3. How we use your information
4. Why we are allowed to use it
5. Cookies and similar technologies
6. Who we share it with
7. International transfers
8. How long we keep it
9. How we protect it
10. Your rights
11. Third-party websites
12. Children
13. Changes to this policy
14. Contact us

01 Who we are

This website is operated by Muzn Energy L.L.C. ("MUZN Energy", "we", "us"), a company registered in the United Arab Emirates with its head office at 10th Floor, Sky Tower, Reem Island, PO Box 3376, Abu Dhabi, United Arab Emirates.

We are the controller of the personal data described in this policy. We process it in line with UAE Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data and other applicable laws.

02 Information we collect

Information you give us. When you use the enquiry form or contact us directly, we collect:

- your full name, company name, work email address and (optionally) phone number;
- the sector you select and any details you share about your site, location, energy needs or current fuel;
- anything else you choose to include in emails, calls or meetings with our team.

Information collected automatically. Like most websites, our hosting provider records technical data when pages are requested: IP address, browser and device type, the pages visited, referring page, and date and time. We use the IP address of form submissions to prevent spam and abuse.

We do not knowingly collect special categories of personal data, and we ask that you do not include them in your enquiry.

03 How we use your information

- to respond to your enquiry and assess whether and how we can supply your site;
- to prepare proposals, feasibility assessments and commercial offers you have asked for;
- to communicate with you about the services you are interested in;
- to operate, secure and improve the website, including preventing spam, fraud and misuse;
- to comply with our legal, regulatory and record-keeping obligations.

We do not use your information for automated decision-making that produces legal or similarly significant effects, and we do not sell personal data.

04 Why we are allowed to use it

We rely on one or more of the following grounds: your consent (for example, when you submit the enquiry form); the steps needed to enter into or perform a contract with you or your company; compliance with a legal obligation; and our legitimate interest in running a secure website and responding to business enquiries, where that interest is not outweighed by your rights.

Where we rely on consent, you can withdraw it at any time. This does not affect processing that took place before you withdrew it.

05 Cookies and similar technologies

This website does not use advertising, tracking or analytics cookies. It only uses technologies that are strictly necessary to deliver the pages you request and keep the site secure.

If we introduce analytics or other non-essential cookies in future, we will update this policy and ask for your consent where required.

06 Who we share it with

We share personal data only where needed for the purposes above, with:

- service providers who host the website or provide email, CRM and IT services to us, under contracts that require them to protect your data and use it only on our instructions;
- our professional advisers, such as lawyers, auditors and insurers, where necessary;
- government, regulatory or law-enforcement authorities when the law requires it;
- a buyer or successor in the event of a merger, acquisition or reorganisation, subject to equivalent protection.

07 International transfers

Some of our service providers, including our website host, may process data on servers outside the United Arab Emirates. Where personal data is transferred abroad, we take the steps required by UAE law, such as relying on an adequate level of protection in the destination country or appropriate contractual safeguards.

08 How long we keep it

We keep enquiry information for up to 24 months after our last contact with you, unless it becomes part of a customer relationship, in which case we keep it for the duration of that relationship and as long afterwards as the law requires.

Technical server logs are kept for a short period, typically no longer than 30 days, unless needed to investigate a security incident.

09 How we protect it

We use appropriate technical and organisational measures to protect personal data, including encrypted connections (HTTPS), access controls and providers with recognised security standards. No method of transmission or storage is completely secure, but we work to protect your information and will act promptly on any incident.

10 Your rights

Subject to the conditions set out in UAE law, you have the right to:

- obtain information about, and a copy of, the personal data we hold about you;
- ask us to correct inaccurate or incomplete data;
- ask us to delete your data, or to restrict or stop processing it;
- object to processing based on our legitimate interests, including direct marketing;
- receive your data in a structured, commonly used format and have it transferred;
- withdraw your consent at any time.

To exercise any of these rights, contact us at info@muzn.com. We may need to verify your identity before responding. If you are not satisfied with our response, you may lodge a complaint with the UAE Data Office.

11 Third-party websites

Our website links to third-party services, such as LinkedIn and Google Maps. Those services have their own privacy policies, and we are not responsible for how they handle your information.

12 Children

This website is intended for businesses and professionals. It is not directed at anyone under 18, and we do not knowingly collect their personal data.

13 Changes to this policy

We may update this policy from time to time. The latest version will always be available on this page, with the date it was last updated shown at the top.

14 Contact us

For any question about this policy or your personal data, please contact:

- Email: info@muzn.com
- Phone: +971 2 673 2626
- Post: Muzn Energy L.L.C., 10th Floor, Sky Tower, Reem Island, PO Box 3376, Abu Dhabi, United Arab Emirates